



ProSkills

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AQTF Quality Indicators

Learner Feedback Survey

Dear ProSkills' Client

I invite you to take part in a survey being conducted by ProSkills Pty Ltd to seek your views on the quality of our education and training.

The survey is being conducted to collect feedback from learners on their views about their learning and training experiences. The outcomes play an important role in developing and delivering training at ProSkills Pty Ltd.

Your feedback counts. The survey is being conducted to collect feedback from learners on their views about their learning experiences. ProSkills Pty Ltd uses the feedback it receives from learners as part of its continuous improvement processes to ensure it provides quality training and assessment. ProSkills Pty Ltd must also provide a summary report of feedback from learners to its Registering Body to provide an indication of its performance. This is a condition of registration. The survey should take about 10 minutes to complete.

Please note that your response is private and confidential.

All student who complete their qualification or units of competency they enrol into will be provided with their qualification or statement of attainment.

ProSkills Pty Ltd appreciates you completing the survey.

You can post the survey form to ProSkills, P O Box 5790, Mackay M/C Qld 4741 or drop the form into ProSkills at 468 Bridge Road, Mackay.

To ensure your privacy all survey forms will be placed into the Survey Box located in the ProSkills office.

Individual respondents will not be identified in any data or reports. Survey responses will not be linked with enrolment records.

Participation in this survey is highly valued, but voluntary. You are free to withdraw consent at any time. We will protect your anonymity and the confidentiality of your response to the fullest possible extent within the limits of the law.

If you have any questions about this survey or would like further information, please visit <http://www.proskills.com.au/Surveys.html> or you may contact Fiona Stoltz at ProSkills Pty Ltd on 07 4953 1588 or admin_proskills@tpg.com.au

Thank you for considering your involvement in this survey. I wish you all the best in your future education and career.

Yours sincerely

Keith Lawrence

Director

ProSkills Pty Ltd